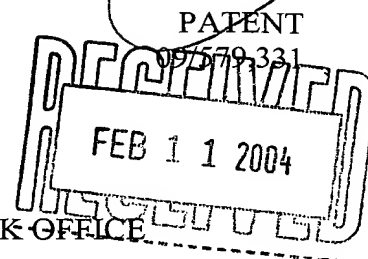


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ATTORNEY DOCKET NUMBER
062891.0406

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Roger V. Beathard, et al.

Serial No.: 09/579,331

Filing Date: May 25, 2000

Group Art Unit: 2642

Examiner: Thjuan P. Knowlin

Title: SYSTEM AND METHOD FOR ROUTING CALLS ACROSS
CALL MANAGERS USING A ROUTE PLAN

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Commissioner for Patents
P.O. Box 1450
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<p>CERTIFICATE OF MAILING BY EXPRESS MAIL</p> <p>I hereby certify that this communication is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" under 37 C.F.R. § 1.10 on the date indicated below and is addressed to The Commissioner For Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.</p> <p><i>Willie Jiles</i> Willie Jiles</p> <p>Date: February 2, 2004 Exp. Mail Receipt No. EV 324628544 US</p>

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. § 1.56, 1.97, and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of these references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. § 1.97(h), no representation is made that these references qualify as prior art or that these references are material to the patentability of the present application.

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Applicants submit a check in the amount of \$180.00 to cover the cost of the filing fee. If this is not correct, the Commissioner is hereby authorized to charge any fees or credit any overpayments to Deposit Account No. 02-0384 of Baker & Botts, L.L.P.

Respectfully submitted,
BAKER BOTTS L.L.P.
Attorneys for Applicants



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Date: February 2, 2004

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